

Terms & Conditions

These terms and conditions form the basis on which you can use our mobile app (Property Alert). Please read them carefully as they contain important information. By using our mobile app you agree to our Terms & Conditions and our Privacy Policy.

General terms and conditions

This mobile app (Property Alert) is owned and operated by Devon & Cornwall EPCs Limited (company number: 09770369) of 15a Duke Street, Dartmouth, Devon TQ6 9PY. If you have any queries about these terms and conditions or if you have any comments or complaints on or about our mobile app, you can contact us at ukepc@outlook.com.

Ownership of rights

All rights, including copyright, in this mobile app are owned by or licensed to Devon & Cornwall EPCs Limited. Any use of this app or its contents, including copying or storing it or them in whole or part, other than for your own personal, non-commercial use, is prohibited without our permission.

Accuracy of content

We have taken care in the preparation of the content of this mobile app, in particular to ensure that renewal periods and checklists are correct at the time of publishing.

Damage to your computer/device

We try to ensure that this mobile app is free from viruses or defects. However, we cannot guarantee that your use of this app or any websites accessible through it will not cause damage to your computer. It is your responsibility to ensure that the right equipment is available to use the linked websites. Except in the case of negligence on our part, we will not be liable to any person for any loss or damage which may arise to computer equipment as a result of using this mobile app or associated websites.

Cancellation rights

If you wish to cancel your Property Alert app, please simply delete the app from your device.

If there is a problem with the app

If you have any questions or complaints about the services please contact us. You can do so by using the 'Feedback' screen under the 'Settings' tab.

Liability

We do not accept liability for any losses related to any business of yours including but not limited to: lost data, lost profits, lost revenues, business interruption or missed compliance/certificate dates related to this mobile app.

Changes to legal notices

We reserve the right to change these terms and conditions from time to time and you should look through them as often as possible.

Invalidity

If any part of these terms and conditions is unenforceable (including any provision in which we exclude our liability to you) the enforceability of any other part of these conditions will not be affected.

Third party rights

Nothing in this Agreement is intended to, nor shall it confer any rights on a third party.

Privacy

You acknowledge and agree to be bound by the terms of our privacy policy (see below).

Privacy Policy

This statement explains the privacy and the data protection practices which apply to Property Alert (owned by Devon & Cornwall EPCs Ltd).

We aim to safeguard our users' privacy whilst providing a personalised and valuable mobile app experience. Collecting personal information is necessary if we are to satisfy the expectations and requirements of our users, e.g. by collecting data and providing an interactive service. We appreciate that you do not want the personal information you provide to us distributed indiscriminately and here we explain what information we collect, what we do with it and what controls you have.

Security

Property Alert is committed to protecting your privacy. We follow strict security procedures to ensure that your personal information is not damaged, destroyed, or disclosed to a third party without your permission, and to prevent unauthorised access. The computers that store the information are kept in a secure facility, and we use secure firewalls and other measures to restrict electronic access. We do not keep your data for any longer than is necessary. It is your responsibility to ensure that your mobile device is secure (using a passcode or other method) so that this app can only be opened with your consent.

Your data

The primary legal basis that we intend to use for the processing of your data is for the performance of our mobile app. The information that we collect about you is essential for us to be able to carry out the app alert features that you require from us effectively. Your personal information will be retained whilst you continue to use Property Alert and it will not be passed on to any third party.

Links

This mobile app may contain links to third party sites we have no control over, if you visit those sites you should check you are happy with their own privacy policies and terms of use before providing any personal information. In addition, if you linked to our mobile app from a third party, we cannot be responsible for the privacy policies and practices of that third party site.

Cookies

Our app uses cookies to distinguish you from other users. This helps us to provide you with a good experience when you browse our mobile app and also allows us to make improvements. By using our mobile app you consent to the use of cookies.

Your Acceptance

By using this mobile app, you consent to the collection and use of information by Devon & Cornwall EPCs Ltd in accordance with our privacy policy. If you do not agree to this policy, please do not use our mobile app. You have the right to withdraw your consent to us using your data and to request that we delete it. To do this, please contact us using our Feedback form. When we receive your request we may object to your request if we do not agree with it. In such a case we will notify you by email and ask for your comments about our decision. We will, however, inform you if the request has been granted or not.

Your Rights

As a user, you have the following rights...

- A right to be informed about our collection and use of personal information
- A right to access your personal information
- A right to correct your personal information
- A right to ask us to delete your personal information unless we are obliged to retain it for other legal reasons
- A right to restrict or object to the processing or use of your personal information
- A right to report to a supervisory authority about the use of your personal information